



UNITED STATES COURT OF APPEALS FOR THE DISTRICT OF COLUMBIA CIRCUIT

MEDIATION USER SURVEY

PLEASE FILL OUT THIS FORM AS SOON AS THE MEDIATION PROCESS IS COMPLETED. YOU MAY SUBMIT THIS FORM BY E-MAIL, FAXING A COPY, OR MAILING A COPY TO THE ADDRESS LISTED AT THE END OF THIS SURVEY.

1. Case name: _____ Case number: _____

2. Mediator(s): _____

3. You are the: Appellant's attorney Appellee's attorney Other

4. Date(s) of mediation session(s): First session _____
Last session, if applicable _____

5. What was the mediation outcome? Settled Partially settled Not settled

6. Type of case: [] If other, describe: _____

7. Did you request mediation? Yes No

8. Mediator's level of participation: High Medium Low

9. Please evaluate the mediator in each of the following areas by clicking on or circling the number that represents your opinion of the mediator's performance in this mediation:

Table with 5 columns: Excellent, Very Good, Good, Fair, Poor. Rows include: Explanation of the mediation process, Willingness to listen to your client's side of the case, Understanding of the FACTUAL issues involved in the case, Understanding of the LEGAL issues involved in the case, Use of appropriate questions to determine facts of the case.

	Excellent	Very Good	Good	Fair	Poor
Ability to clarify the key issues and interests of each party	5	4	3	2	1
Ability to help the parties generate realistic settlement options	5	4	3	2	1
Ability to move the parties toward consensus	5	4	3	2	1
Ability to resolve impasses between the parties	5	4	3	2	1
Mediator's tone, body language, and demeanor	5	4	3	2	1

10. Did the mediator have expertise in the legal issues involved in this case? Yes No
 What impact, if any, did this have on efforts to reach settlement?

11. Overall, do you believe the mediator was impartial and treated both sides fairly and equally?

Yes No

12. Overall, how satisfied were you with the mediation process?

Very satisfied Satisfied Dissatisfied

13. Overall, how satisfied were you with the mediator?

Very satisfied Satisfied Dissatisfied

14. Overall, how satisfied were you with the outcome of the mediation?

Very satisfied Satisfied Dissatisfied

15. Do you think mediation was appropriate in this case? Yes No

Please explain below. For additional comments, please attach another sheet.

At the completion of the mediation process, please submit this survey by e-mailing it to mediation@cadc.uscourts.gov, or by faxing or mailing a copy to the address below.