

DISPUTE RESOLUTION PROGRAMS - CIRCUIT EXECUTIVE'S OFFICE

UNITED STATES COURTS

DISTRICT OF COLUMBIA CIRCUIT

Mediation User Survey Form

PLEASE FILL OUT THIS FORM AS SOON AS THE MEDIATION PROCESS IS COMPLETED AND RETURN IT TO:

Circuit Executive's Office - ADR Programs
E. Barrett Prettyman U.S. Courthouse
333 Constitution Avenue, NW
Room 4826
Washington, DC 20001

1. Name of mediator: _____
2. Case Name: _____ v. _____
3. Are you the: Plaintiff's attorney Defendant's attorney Other _____
4. Date(s) of Mediation Session(s): ____/____/____, ____/____/____ Outcome: Settled Not Settled
5. Type of Case (Contract, Tort, etc.): _____
6. Mediator's level of participation: None Low Medium High

PLEASE EVALUATE THE MEDIATOR IN EACH OF THE FOLLOWING AREAS BY CIRCLING THE NUMBER THAT BEST REPRESENTS YOUR OPINION OF HIS/HER PERFORMANCE IN THIS MEDIATION:

	Excellent	Very Good	Good	Fair	Poor
7. Explanation of the mediation process	5	4	3	2	1
8. Willingness to listen to your client's side of the case	5	4	3	2	1
9. Understanding of the FACTUAL issues involved in the case	5	4	3	2	1
10. Understanding of the LEGAL issues involved in the case	5	4	3	2	1
11. Use of appropriate questions to determine facts of the case	5	4	3	2	1
12. Ability to clarify the key issues and interests of each party	5	4	3	2	1
13. Ability to help the parties generate realistic settlement options	5	4	3	2	1

-OVER-

	Excellent	Good	Very Good	Fair	Poor
14. Ability to move the parties toward consensus	5	4	3	2	1
15. Ability to resolve impasses between the parties	5	4	3	2	1
16. Mediator's tone, body language and demeanor	5	4	3	2	1
17. Overall, do you believe the mediator was impartial and treated both sides fairly and equally?					
	<input type="checkbox"/> YES	<input type="checkbox"/> NO			

18. Overall, how satisfied were you with the mediation **PROCESS**?

3 Very Satisfied 2 Satisfied 1 Dissatisfied

19. Overall, how satisfied were you with the mediator?

3 Very Satisfied 2 Satisfied 1 Dissatisfied

20. Overall, how satisfied were you with the **OUTCOME** of the mediation?

3 Very Satisfied 2 Satisfied 1 Dissatisfied

21. Do you think mediation was appropriate in this case? YES NO

PLEASE EXPLAIN:

PLEASE EVALUATE the court brochure titled Mediation in the United States District Court for the District of Columbia. Did the brochure help you decide to consent to mediation in this case? YES NO

FOR ADDITIONAL COMMENTS, PLEASE ATTACH ANOTHER SHEET